

POSITION TITLE: ADMINISTRATIVE SECRETARY
DEPARTMENT: Electric Division

**CITY OF
BOWLING GREEN**

REPORTING RELATIONSHIPS

Electric Superintendent

POSITION REPORTS TO

DIRECT REPORTS BY TITLE: _____

None

DIRECT: 0

INDIRECT: 0

POSITION FUNCTION

This position is responsible for providing overall administrative assistance and support to the Electric Division.

JOB RESPONSIBILITIES

Provide support and administrative assistance to the Electric Superintendent, the Electric Division, and the public. Provide administrative support to the Utilities Directors Office or the Board of Public Utilities as needed. May assist with Utilities Department meeting agendas and packets, attend meetings, and prepares minutes of meetings as needed.

Oversee the day-to-day activities of the office. Schedule meetings, respond to phone calls and emails, provide support and assistance to customers and residents. Compose correspondence to expedite the processing and completion of work for the Division or Utilities Directors Office. Maintains files, updates records retention schedule, record disposal, ensure compliance with Ohio Open Record Laws.

Assist Division staff to contact vendors and receive quotes, order materials, create and track purchase orders, prepare and process invoices/expenses, receive deliveries, monitor budget, create reports, documentation, computer entry.

Prepare and submit award applications to industry trade organizations such as AMP, APPA - for example: safety awards, RP3, Excellence in Reliability, or others. Assemble, document, update, track Division statistics, applications, safety training.

Compose, prepare, format and type documents, reports, charts, spreadsheets. Must be proficient in Outlook, Word, Excel, City's financial software. May use building security software, inventory software, and other computer applications as needed. Update web page, enter work orders, and assist with documentation of GIS asset management as needed.

Create and maintain Division files and records.

Interact with staff from other departments, elected officials, and the general public independently, in person, or by phone/email in order to respond to inquiries, receive and document complaints and service requests, and resolve problems; may deal with sensitive and confidential matters.

Performs other related duties as assigned.

PHYSICAL REQUIREMENTS

Job requires incumbent to sit, talk/hear and use hands to finger, handle or feel. Must be able to focus clearly at 20 inches or less and lift/push/pull up to 30 pounds.

REQUIRED SKILL SETS	
<p>Occupational/Technical Skills</p> <p>Ability to use spreadsheet, database, word processing and selected job-specific software</p> <p>Must maintain a valid Ohio Driver's license and have the ability to drive</p> <p>Administrative Skills</p> <p>Ability to analyze and resolve situations and problems</p> <p>Ability to organize work, set priorities and meet critical deadlines with a minimum of direction</p> <p>Ability to set goals and develop strategies and schedules for meeting them</p> <p>Ability to use techniques of effective time management</p> <p>Ability to handle multiple priorities and projects</p> <p>Ability to process paperwork effectively</p> <p>Ability to use a computer terminal to accurately and rapidly enter and retrieve data and information</p> <p>Knowledge of filing methods and records management techniques</p> <p>Knowledge of modern office equipment</p> <p>Cognitive Skills</p> <p>Ability to deal with a variety of concrete variables in situations where significant standardization exists</p> <p>Ability to identify problems, recognizing symptoms, causes and alternative solutions</p> <p>Ability to make timely, sound decisions</p> <p>Knowledge of methods and techniques of research</p> <p>Ability to perform standard business arithmetic, including percentages and decimals</p> <p>Ability to apply mathematical concepts such as ratios, proportions, probability factors and statistical inference</p> <p>Ability to draw accurate conclusions from financial and numerical</p>	<p>material</p> <p>Ability to research, compile and summarize a variety of informational and statistical data and materials</p> <p>Knowledge of basic budgetary principles and practices</p> <p>Ability to develop original, unusual, successful approaches</p> <p>Ability to process or generate information without either overlooking important items or getting enmeshed in technicalities</p> <p>Communications Skills</p> <p>Ability to let people know of decisions, changes, and other relevant information in a timely fashion</p> <p>Ability to speak effectively one-to-one</p> <p>Ability to speak effectively before groups and to respond to questions</p> <p>Ability to deliver effective presentations</p> <p>Ability to demonstrate attention to and convey understanding of the comments or questions of others</p> <p>Ability to use appropriate style, format, and tone in informal and formal business communications</p> <p>Knowledge of correct English usage, including spelling, grammar, punctuation and vocabulary</p> <p>Ability to prepare clear and concise reports, correspondence and other written materials</p> <p>Interpersonal Skills</p> <p>Ability to use tact and discretion</p> <p>Ability to develop and maintain smooth, cooperative working relationships with peers, subordinates, and superiors</p> <p>Ability to deal courteously and diplomatically with the general public</p> <p>Ability to maintain issue confidentiality</p> <p>Ability to arrive at constructive solutions while maintaining positive working relationships</p>

DESCRIPTION OF WORKING CONDITIONS
<p>Work is typically performed in an office setting and is subject to pressure from deadlines. Must be able to work without close supervision. Must be able to work overtime when needed.</p>

EXPERIENCE AND/OR EDUCATIONAL REQUIREMENTS
<p>Two-year associate degree or equivalent; three to five years progressive experience including senior level administration and clerical support; valid Ohio Driver's License; or any combination of education, training and work experience which provides the required skill sets to perform the essential functions of the job.</p>

The requirements listed are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. This Position Description is intended to identify and illustrate the kinds of duties that may be assigned to its incumbents. It should not be interpreted as describing all of the duties that may ever be required of such an employee, or be used to limit the nature and extent of assignments such individuals may be given.